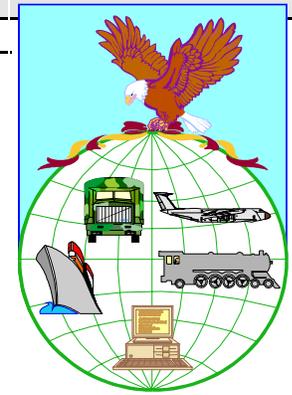




TC ACCIS NEWS NOTES



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News Notes is distributed by the Product Management Office (PMO). Its purpose is to keep TC ACCIS users and MACOMS informed of actions underway or planned by the PMO.

PMO CORNER...

Well, it's become a routine lately in this corner, to bid farewell to departing TC ACCIS folks. This time, we have the unenviable task to bid farewell to a person who has usually played that role: LTC Michael Cox. Although LTC Cox gave up the reins for TC ACCIS on 1 Mar 97, he has stayed actively involved as an interested and sympathetic party, even while remaining the AALPS PM. Now the time has come for LTC Cox to move on to attend the Army War College in Carlisle Barracks, PA. We are pleased that LTC Cox's positive contributions have been recognized by way of this assignment and we are happy that he will now be so much closer to his home and thus able to participate more in the family life he so cherishes. A lot of tremendous positive change has occurred with TC ACCIS under LTC Cox's watch and we are grateful that he dispatched his considerable duties with incredible care and diligence.

As if it wasn't enough to have to bid farewell to our erstwhile leader, we must also say good-bye to an old TC ACCIS stalwart, Mr. Don Treadway. Don had been the sole TC ACCIS government telecommunications specialist since 13 Feb 89. During that time he handled the gamut of telecommunications

issues, be it about cables or protocols. Don is famous for having an intimate knowledge of each site's particular telecommunications profile, to the point where he could tell you what site had what muxes, multiplexers or systechs, without even looking it up.

We also wish to bid a fond farewell to Database Administrator Jiading Hu and programmer Ivan Chang. Thank you for your hard work. You will be missed.

The TC ACCIS Team.

Please Install Version 4.0.248

You should have already upgraded to version 4.0.248 by now. If you have not, please do so as soon as possible. We cannot upgrade your Informix software until your TC ACCIS software is up to version 4.0.248. It is very important for Site System Administrators to phone the Customer Support Hotline **before** and **after** installing Release 4.0.248. As usual, please contact a customer support Representative prior to installing the upgrade. Upon completing the install, please contact Alain Wampouille for the INFORMIX upgrade. If you have missed one or more installs, it is okay to upgrade directly to version 4.0.248. The latest version incorporates all previous IDP 4 software releases.

PLAN FOR THE FUTURE: HW Maintenance Expires!

All sites should plan on providing for FY98 maintenance coverage on their Compaq 4500 and peripherals soon. The Compaq 4500 systems were purchased with one year's worth of warranties. For most installations, this warranty expired sometime in FY97. The PM thereupon purchased additional maintenance coverage to carry these sites to the end of FY97. Some sites, because of their latter deliver dates, will have warranty coverage into part of FY98. Therefore, for these sites, FY98 maintenance coverage will be some fraction of one year. The maintenance coverage addendum to this newsletter details this information.

Installations are free to use any vehicle to provide for the maintenance coverage.

The current maintenance coverage is provided through IDI2 Contract # F19628-93-D-0018 with the TMA corporation as the contractor. This contract is administered by Ft. Monmouth. Your Resource Mangement personnel can tell you how to avail yourself of this contract vehicle.

The tables below itemizes the costs that applies with this particular contract.

Column one, identifies the SLIN, or Standard Line Item Number. This is a defined type of service, in this instance, maintenance coverage for a part of your Compaq 4500 system. The second column is the monthly costs of the SLIN. The 3rd Column details the usual qty of this SLIN in a given system.

You will notice that there are two tables, one for large sites and one for either small or very small sites. This designation applies to the configuration of your Compaq and not your installation per se. You can look on the Maintenance Coverage Addendum to determine the definition of your site.

Change of DDN Address?

It is also recommended that you look at a multiple year coverage if possible, because of the 5% EPA growth factor. If you have any questions regarding the maintenance coverage please contact the TC ACCIS Hotline 1-800-635-0921 or Mr. Dave Hicks, TC ACCIS coordinator at DSN 426-8223.

Large Sites

<u>SLIN</u>	<u>Sales</u>	<u>Qty</u>	<u>Total</u>
3001AB (14" Monitor)	\$ 2.43	1	\$ 2.43
3531 (CMPQ 4500)	\$ 231.00	1	\$ 231.00
3531AA (Dual Pentium Processor)	\$ 32.86	1	\$ 32.86
3531AB (32 MG Mem)	\$ 11.30	1	\$ 11.30
3531AE (2 Gig Drive)	\$ 11.30	3	\$ 33.90
3531AL (416 Turbo DAT Drive)	\$ 12.32	1	\$ 12.32
3531AN (UPS)	\$ 9.24	1	\$ 9.24
3803 (Digiboard)	\$ 17.46	1	\$ 17.46
3808 (Concentrator)	\$ 11.30	1	\$ 11.30
Per Month Cost			\$361.81

Small and Very Small Sites

<u>SLIN</u>	<u>Sales</u>	<u>Qty</u>	<u>Total</u>
3001AB (14" Monitor)	\$ 2.43	1	\$ 2.43
3531 (CMPQ 4500)	\$ 231.00	1	\$ 231.00
3531AE (2 Gig Drive)	\$ 11.30	3	\$ 33.90
3531AL (416 Turbo DAT Drive)	\$ 12.32	1	\$ 12.32
3531AN (UPS)	\$ 9.24	1	\$ 9.24
3803 (Digiboard)	\$ 17.46	1	\$ 17.46
3808 (Concentrator)	\$ 11.30	1	\$ 11.30
Per Month Cost			\$ 317.65

For more important information Please See Maintenance Coverage Addendum.

Please Let us Know

FT Huachuca has recently begun delegating domain responsibility to the installations. Because of this delegation, some installation's domains have changed.

For example, FT Bragg is now tcaccis.bragg.army.mil rather than bragg-tcaccis.army.mil. Obviously, it is very critical that affected installations let us know about any change. If you know of an impending change, give us a call or e-mail us. Thanks.

Function Key Problems Through LANS

Many sites are connecting TC ACCIS to LANs on their installations. The configuration of the COMPAQ 4500 on a post LAN requires installation/setup of LAN Software that is accomplished by the System Administrator's at PMO TCACCIS. The System Administrator will work with the Director of Information Management (DOIM) at the installation once an IP (DDN) address and physical connection has been provided for the 4500. Initial testing will be conducted to assure that TC ACCIS users can connect to the 4500 and that all function keys work properly. Some installations have run into difficulty with terminal emulation, preventing the proper operation of TC ACCIS function keys. This is normally caused by the Telnet software being run by the installation which can differ from site to site and has to be corrected by the installation. Fort Stewart has successfully connected to its LAN and the function key problem was solved by the DOIM downloading a shareware telnet program off of the Internet. Fort Bragg has tested their connections to TCACCIS (using Telnet over the LAN) with out any problems, using off the shelf Telnet software. If your installation encounters similar problems, please contact the DOIM at Fort Bragg or Fort Stewart. They can provide your installation with information on the proper set up and Telnet software necessary to support VT100

The Temporary Workaround for Deleting Equipment: If you must delete equipment from the AUDEL, you can query that specific piece of equipment

emulation that will be compatible with your Installation's LAN.

DID YOU KNOW?

This portion of the [News Notes](#) includes TC ACCIS functional tips and information from the TC ACCIS Customer Support Help Desk.

We welcome your comments, questions, and concerns. Call the TC ACCIS hotline 1-800-635-0921 or e-mail us...trouble@belvoir-tcaccis.army.mil

CAUTION, Error!! Don't Use Delete In Equipment List Processing

There is a problem in the last release, 4.0.248 which will alter records after equipment is deleted in the AUDEL using the Maintain Equipment List Menu Function. We have a temporary workaround to this problem (described herein). We advise all installations to use this workaround until we can field a fix in August.

In the AUDEL equipment list, equipment is organized into three basic components: header, detail characteristics, and load information. There is a one to one to one relationship with these components (A header is associated with a detailed set of characteristics and load information (if any)). When you delete equipment in the AUDEL under Maintain Equipment List, the equipment's associations should be deleted along with it. 4.0.248 has a problem in that it does not do this. Instead, the record immediately following the deleted record inherits the characteristics of the deleted record. With such an error, a generator set could conceivably be recorded as having the weight, height, length, etc., of, say, a HUMMV.

Thankfully, this problem does not "cascade," i.e., there is no successive repeat of the problem throughout the records. **See page 4 for the work around.**

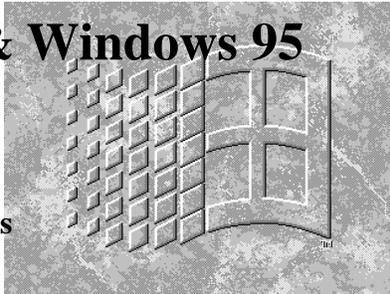
and delete it. This will avoid the aforementioned problem. Specific instructions follow:

- 1) Use Ring Menu Option 4. Query from the Maintain Equipment List screen to query for a specific piece of equipment by SUN.
- 2) Once that SUN is displayed by itself on the screen, use the F2 function key to delete it. Once the row is blanked, use ESC to accept the change. You will be returned to the ring menu.

We regret any problems this error may have caused. Again, we should have a fix out in August.

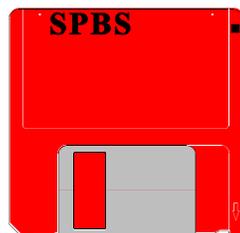
Microutilities & Windows 95

If you would like to load **TC ACCIS Microcomputer Utilities** on a Windows 95 PC, remember that you must



load and run the utilities while in MS DOS mode. To accomplish this you must exit to MS DOS, install the software and run **tcaccis** at a MS DOS prompt. You must exit to MS DOS each time you run Microcomputer Utilities. TC ACCIS Microcomputer Utilities will not run in Windows 95. If you run into problems loading or running TC ACCIS Microcomputer Utilities through a Windows 95 PC, please contact Customer Support and specify that you are attempting to use TC ACCIS Microcomputer Utilities on a Windows 95 PC

**INFORMIX
Upgrade May
SPBS Download
on the COMPAQ
4500**



Cause Rejection of LOGSA Transmission

A change in the latest version of INFORMIX may create records too long for LOGSA to process. This happens when there are more than 36 characters in the Vehicle Remarks field found in the detail section of the Equipment List Data screen. TC ACCIS allows a UMO to enter up to 50 characters of text about the vehicle. If a UMO has entered 37 characters or more, the record will be rejected by LOGSA. LOGSA will return a message to the UMC alerting that a record was rejected because it was too long. When this occurs, contact TC ACCIS Customer Support and we will help you resolve the problem ASAP. The next version of software will include a fix to this problem. The vehicle remarks field size will not change on the screen, however, only the first 36 characters will be pulled in to the LOGSA/IBS report that is transmitted to LOGSA/IBS/GTN. Please watch upcoming News Notes and Version Description Documents, for further details and information regarding the problem fix.

When the new (next) version of TC ACCIS is fielded in August, your troubles may not be completely over. If you have LOGSA/IBS reports (updates) already created but not transmitted (sent), you will need to do one of two things to keep your transmission from being rejected.

1. Send them before installing the new version of TC ACCIS

or

2. After installing the new version, those reports must be updated. (2-ITO Equipment List Processing, 2-ITO Data, 2-Prepare a LOGSA/IBS Update File, etc.) The system will modify the report to conform with the record length requirements.

You can use the SPBS function to download Standard Property Book System data on TC ACCIS. However, there a few things you need to be aware of before attempting the download.

1) If the UIC for the unit you are loading already exists in the unit reference table, SPBS will overwrite that record. Regardless, you must access the record after the SPBS download and complete the fields on the screen.

2) The unit you wish to load must have no equipment in the target TC ACCIS system. If any equipment list data exists, the SPBS data will not be loaded. The status of the equipment list should be determined before attempting an SPBS download or significant time can be wasted. Customer Support can make this determination and can remove any existing data.

3) Only equipment with valid LINs according to the Equipment Characteristic Record (ECR) table will be loaded. This is the file that FORSCOM compiles and updates which includes all pieces of equipment listed in the TB 55-46-1. TC ACCIS verifies each LIN in the SPBS equipment file with the ECR table. This process may take a while to run depending on the size of the SPBS equipment file.

4) Only valid ECR equipment with a shipping configuration of 9, C, I, D, M, H, J, or 0 will be loaded.

5) Only valid ECR equipment with a Water Commodity Code (WCC) of 804, 813, 816, 864, 867, 870, 876, 882, 891, 892, 893, 900, 418, 419, 436, and 680. This excludes CONEXs with a WCC of 700. These must be manually added in TC ACCIS Equipment List Processing

Also, do not forget the following file format criteria necessary for TC ACCIS to utilize the SPBS files.

You **must** have two files, a unit file and an equipment file. The unit file is a "05" file and **must** have a file name of **alh05pdp.sam**. The equipment file is a "09" file and **must** have a file name of **alh09pdp.sam**. If the

2) A header record for a SubTDC is only transmitted if a change to the equipment is made; therefore, if no change has been made to equipment in a SubTDC, that SubTDC information will not be transmitted to FORSCOM unless the header record is modified.

files do not have the exact name, you **must** rename them.

FUNCTIONAL REMINDER: TDC Copy Function Preempted by Locked Tables

This is to remind the TC ACCIS community that the full and partial copy TDC options in Equipment List Processing require the exclusive use of the equipment list table. This means that multiple users updating equipment lists may lock users out from doing a Full or Partial copy from a Type Data Code. The system will alert the user attempting to copy by displaying the following message: **Tables Locked Please try again later**. In all cases, the user who is locking the equipment list table must finish updating to unlock the table. In the instance of adding loads, the user must finish adding the load and return to the equipment section.

Reporting Storage Site Updates to FORSCOM with no changes.

Recently we have received numerous calls regarding reporting equipment stored at remote storage site to FORSCOM. Reserve sites must keep several things in mind:

1) All equipment is found under TDC "S" in TC ACCIS. A combination of echelon 03 and SubTDC identifies a pieces of equipment that is located at a storage site location.

FORSCOM wishes to see that a header record has been updated, even if there was no change to any of the equipment located at the storage site.

Problems with TC ACCIS Phone System

If you have had difficulty getting through to a Customer Support Representative,



we apologize for the inconvenience. We have been experiencing

technical difficulty with our phone system. When a problem occurs, please e-mail us with a description of your problem, so we can resolve it. (trouble@belvoir-tcaccis.army.mil) If your call is not answered by a customer support representative, please leave a message on the Customer Support voice mail box (ext. 2117), and we will return your call as soon as possible. You may wish to be transferred directly to the customer support representative with whom you have been working. Keep in mind though, that there is a chance that the person you are calling may be out of the office, and your call will not be responded to until he/she returns. Customer Support Representatives may be reached at the following extensions:

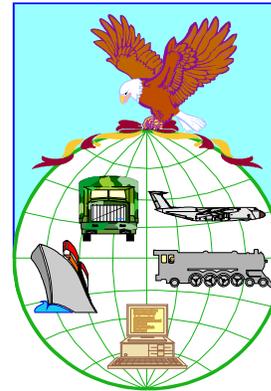
Functional Problems or Assistance:

- Heather Jackson..... 2108
- Aaron Mack..... 2106
- Steve Oge 2105
- Raquel Soranzo..... 2083

System Administration Problems:

- Garry Haun..... 2116
- Bob McKinney..... 2087
- Rich Wilson 2084

TC ACCIS . . .



Don't make a MOVE without it!