

The DEPLOYER

PRODUCT DIRECTOR TRANSPORTATION INFORMATION SYSTEMS (PD TIS)

SPRING 2012

TIS Completes Successful TC-AIMS II Enterprise Testing

By Functional Analyst, Dave Rogers

In Feb 12, the US Army Forces Command (FORSCOM), in conjunction with the US Army Installation Management Command (IMCOM) and the Deployment Process Modernization Office (DPMO), sponsored a test of the PD TIS Transportation Coordinators' – Automated Information for Movements System II (TC-AIMS II) Enterprise operating environment. Simulating the multi-modal deployment of the 4th Stryker Brigade Combat Team, 2nd Infantry Division from Joint Base Lewis-McChord (JBLM), WA to Bagram, Afghanistan, the test assessed the capability, timeliness, and reliability of the TC-AIMS II Enterprise. Deemed a success, the Enterprise met FORSCOM objectives and exceeded the expectations of the testers!



L-R: Ken Keysear, Chris Anderson, Dave Rogers, and James Moorer. Not pictured that assisted in the successful migration: Garry Haun, Chad Adams, Alex Baldwin and Reno Hart.

The JBLM Enterprise test is the first phase of a transition plan to migrate FORSCOM TC-AIMS II users from client/server architecture to the Enterprise environment. Transitioning to the Enterprise is a win-win for users and PD TIS. Enterprise users no longer have to be concerned with requesting and loading new software builds, Information Assurance Vulnerability Alert

(IAVA) updates or reference data files. Support and Operations Center (SOC) personnel now have an added tool to “shadow” Enterprise users, decreasing incident resolution times, and PD TIS decreases software distribution and hardware maintenance requirements, resulting in leaner and more efficient software development and service management.

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JUONS Update

*By Chief, Functional Management Branch,
Charles McCracken*

Identified in a Joint Urgent Operational Needs Statement (JUONS), Headquarters, Department of the Army (HQDA) G-4 tasked PD TIS to develop and implement an Enterprise Theater Movement Control System in the Combined Joint Operations Area – Afghanistan (CJOA-A). The Enterprise Theater Movement Control System will integrate the Air Movement Request (AMR) module with the TC-AIMS II Theater Operations (TOPS) module.

AMR will provide the capability of receiving data from the Air Mission Planning System (AMPS), which will process hub and spoke missions. Additionally, it will provide the ability to create a standby list of passengers and cargo, and update personnel and cargo manifests by scanning Common Access Cards (CACs) and Military Shipping Labels (MSLs) prior to aircraft loading.

TOPS will provide the capability of associating commercial and military satellite transponders with Transportation Movement Requests (TMRs) and Radio Frequency Identification (RFID) tags, as well as automatically generate TMRs with single or multiple Transportation Control Numbers (TCNs). It will also transmit the Total Asset Visibility (TAV) file to the National Radio Frequency In-Transit Visibility (RF-ITV) server, providing the user with the ability to query the RF-ITV server with a TCN, RFID number, or the transponder identification number.

Ron Sutton Receives 2011 SOLE Award

PD TIS is pleased to announce that Mr. Ron Sutton, Chief of the Fielding and Training Branch, received an International Society of Logistics (SOLE) award in Oct 11. Recognized for his accomplishments in the logistics category, Mr. Sutton received his award for excellence in Information Systems.

Ron has over 40 years of Army logistics experience in the fielding, implementation, and sustainment of numerous Army logistics IT systems. In his current role, he manages fielding and training for TC-AIMS II. In his first year with PD TIS, Ron oversaw, resourced, and coordinated the execution of over 70 training and fielding events, providing training to nearly 1,400 Soldiers and civilians worldwide.

PD TIS applauds Ron for receiving such an honorable award and values his dedication to the program, as well as his contributions to the logistics community.

PD TIS Exhibits at Upcoming 2012 AFCEA Belvoir Industry Days



The Armed Forces Communications and Electronics Association (AFCEA) Belvoir Chapter, along with the Federal Business Council, will co-host the 10th Annual AFCEA Belvoir Industry Days at the Gaylord National Hotel and

Conference Center in National Harbor, MD, from 19-20 Mar 12. PD TIS will exhibit as part of the Program Executive Officer Enterprise Information Systems (PEO EIS) display.

The conference provides the Information Technology (IT) community with knowledge on recent successes and forward-thinking opportunities that the Department of Defense (DoD) and the US Army have developed. This forum also affords industry and government the opportunity to build partnerships for the way ahead.



L-R: Doug Haskin, DPD, Ron Sutton, Chief, Fielding and Training, and Jeremy Hiers, PD

PD Corner

PD TIS, Jeremy Hiers



In the last issue of The Deployer, I predicted that PD TIS will be as productive in supporting our customers in FY12 as we were in FY11, if not more. I believe this issue of The Deployer demonstrates that we are well on our way towards realizing that prediction. First, we officially launched our presence in the social media space to enable another way to reach our stakeholders and the units and organizations that we support. Second, we made substantial progress towards migrating systems from the traditional client-server and stand-alone systems to the Enterprise, which among other things will free units of the burden of day-to-day administration of dozens of TC-AIMS II Unit Move servers and enable improved Enterprise reporting of unit movement requirements and status. Third, we are well on our way to deliver new capability that will enable improved management and in-transit visibility of air and ground movements. Lastly, we continue to make several internal improvements to minimize the impact of DoD budget reductions on our customers. Support to users of our systems will always continue to be our number one priority. We look forward to working with you as we continue to move forward in meeting our FY12 goals and objectives.

The ESB Continues to Execute Successful Training Exercises

By Chief, Exercise Support Branch, Joe Shaw

The Exercise Support Branch (ESB) has added another successful training exercise under its belt during the participation in the 420th Movement Control Battalion (MCB) Culminating Training Event (CTE) at Camp McGregor, NM. During this training event, the ESB implemented TOPS into the scenario while replicating the day-to-day operations of the MCB in Kuwait. The team received numerous accolades from various officers within the 75th Training Division as well as from the 420th MCB Commander.

During the training event, the ESB greatly benefited from the support of its newest addition, Mr. Raymond Talley. Mr. Talley previously provided Systems Integration Management (SIM) support for the Eastern Region Fielding and Training Support Team for over four years and recently made a smooth transition to the ESB. His prior knowledge of the product was a great asset to the team while providing SIM support as well as TOPS training during the 420th event. ESB veterans, Mr. Antoine Christmas and Mrs. Johanna Curry, also played a vital role in ensuring the success of the exercise.

As spring quickly approaches, the ESB is preparing for two major training events. The first being the 1st Sustainment Brigade (SB) Command Post Exercise-Sustainment (CPX-S) at Ft. Riley, KS, where the ESB will provide assistance to the Combined Arms Support Command (CASCOM) CPX-S team with fine tuning the transportation operational plan. The second event is the 316th Expeditionary Command Sustainment (ESC) Command Post Exercise-Sustainment/Culminating Training Event (CTE) held at North Ft. Hood, TX. This exercise combines both the CPX-S and the CTE into one consolidated event. The ESB is looking forward to teaming up once again with the CASCOM CPX-S team as well as the Logistics Exercise Simulation Directorate (LESD) and the 75th Training Division to ensure the units are provided with effective training in preparing them for operations in Southwest Asia (SWA).

MEET CPT PARKER



CPT Shayla Parker joined the PD TIS team in Jun 10 as the Assistant Product Manager (APM) for Theater Operations (TOPS). In Mar 11, she became the APM for Air Movement Request (AMR) in SWA and is responsible for overseeing the development and documentation of all Functional

Requirement Documents (FRDs), Preliminary Designs (PDs), and Critical Designs (CDs), as well as monitoring the schedule to ensure a timely delivery of AMR software. CPT Parker is

currently assigned to the program by the US Army Reserve.

CPT Parker began her career with the US Army over nine years ago as an Army Engineer for a bridging unit in Hanau, Germany. Prior to joining the TIS team, she was the Reserve Officer Training Corps (ROTC) Instructor at Norfolk State University. CPT Parker received a Bachelor of Arts degree in Government International Politics from George Mason University and in 2008, she earned a Master's degree in Public Administration from Webster University.

Customer Service

Contact Information – and Streamlined Service through SIF and SOC

By Configuration Manager, Beth Witmer

PD TIS will complete the transition of its customer service support to the Army's Single Interface to the Field (SIF) portal in the near future. SIF's Support & Operations Center (SOC) is staffed with professionals familiar with the PD TIS suite of products. The transfer to the SOC allows PD TIS users to call SOC's 24/7 support center to assist with all issues. Any user with a SIF/Remedy account can create trouble tickets online using the SIF Remedy tool.

Users will need a SIF account and a Remedy account to create trouble tickets using the Remedy tool. Contractor personnel must identify a government sponsor from their program, while government users do not need sponsors.

To learn more about SIF and sign up for accounts, please visit: <https://home.kc.us.army.mil/sifsplash.nsf/psplash>

To ask a question, report a problem, or submit a trouble-ticket, users can contact SOC 24x7

Toll Free: (877) 839-0813

SVOIP: (302) 738-1210 or (302) 738-1211

Fax: (254) 618-7089

Fax DSN: (312) 259-7089

Email:

NIPR: c4isr.support@us.army.mil

SIPR: soc.support@us.army.mil

Website: <https://hd.kc.us.army.mil>

Submit a Ticket:

<https://www.kc.us.army.mil/sifhome.nsf/Support>



Become a Fan on
Facebook

PD TIS Leverages Social Media to Inform User Community and Team Members

Social media has become more than a trend in the workplace these days. Organizations use social media to obtain knowledge, share ideas, and announce information to a broad, yet, targeted audience. PD TIS is excited to announce that we are now on Facebook and Twitter!

The benefit of using social media is that it allows us to reach our user community and team members when we have important updates and other general information to share. PD TIS also plans to utilize Facebook and Twitter prior to exhibiting at tradeshow and speaking engagements in order to spread the word about public appearances.

Like us our Facebook by searching "PD TIS" and follow us on Twitter @PDTIS. If you have any questions or comments, please contact the Strategic Communications team at pdtis.stratcom@us.army.mil.

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